

# When You Run a Small Business - Your Bottom-Line is #1



*"Squartree has given me peace of mind. Now I'm confident that when I come into work in the morning, our network will be working properly."*

*– Emily Duenas, Operations  
Mgr.  
Future Funding*



Future Funding is a mortgage broker who hired an IT consulting company to set up their networks, they thought they had received a good deal . . . they were misled, and it ended up costing them thousands of dollars.

Not only had the consultants failed to set up their operating systems properly, they had given Future Funding improper software to use.

Every day the Operations Mgr., Emily Duenas, came into work she had to deal with one IT issue after another. When she would call, the consultants were unable to fix any of the problems. Emily and her staff were running into IT obstacles, downtime, or malfunctions on a daily basis, costing them time and money.

When Squartree stepped in, they executed a complete overhaul of Future Funding's systems, including a migration to Small Business Server, and implemented ProactiveIT<sup>2</sup>. Multiple desktops were installed and the company received a new server and upgraded software. Emily stated, "You could tell while Squartree was here that everything was working properly—all of the little things. They were always very professional and we got great service."

ProactiveIT<sup>2</sup> entirely changed the way Future Funding was able to conduct business and approach their IT systems. At one point, a computer was not functioning as well as it should, and Squartree called within thirty seconds after the problem was first noticed, preventing potential downtime. Emily affirmed her positive experience, "Squartree has given me peace of mind. I'm now confident that when I come to work in the morning, my computers will be working."

Squartree was able to assess Emily's network and form a plan to provide quality network services at a price Future Funding could afford.

## The Benefits

- **Peace of Mind:** With the help of ProactiveIT<sup>2</sup>, Emily never has to worry about network downtime at her business.
- **24x7 Network Monitoring:** ProactiveIT<sup>2</sup> automatically examines the critical health status of Emily's devices and applications to ensure everything is functioning normally.
- A remote **Network Administrator** can be implemented for a fraction of the cost of a full time employee! For approximately \$15 per day, ProactiveIT<sup>2</sup> provides Emily with "peace of mind" for her network. This inexpensive service helps her manage her IT budget and can save her a fortune in emergency network problems.

- **Failure Notifications:** ProactiveIT<sup>2</sup> provides immediate notification of any network concern and enables their IT staff to be proactive, rather than reactive about any issue. Squartree staff can be on site to fix something before it's a serious problem.
- **ROI Analysis:** ProactiveIT<sup>2</sup> can give Emily the historical data regarding her IT needs, helping her to make informed business decisions.

## The Results

Emily is now satisfied with how smoothly her network is running. All of her systems are running optimally, and she can focus on meeting her business goals instead of fixing IT problems—she knows that Squartree, with the use of ProactiveIT<sup>2</sup>, will be there to help prevent any malfunctions.